



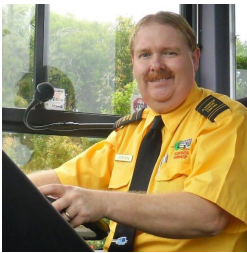
TOUR COMMENTARY TRAINING

SITTGDE005 Prepare and present tour commentaries or activities

PURPOSE

- Provide the professional skills to provide educational and entertaining tour commentary
- Provide tour drivers and guides **formal qualifications** in tour commentary
- Enhance **reputation and marketability** of tourism businesses
- Improve and maintain **tour driver or guide employment and retention**

COURSE OUTLINE



This unit explains the skills and knowledge required to construct commentaries or activities and to use effective interpretation and presentation techniques to ensure customer participation and enjoyment in coach tours or activities. Guides may be presenting generalist or specialist information.

It encourages individuals to develop and present tour commentaries or activities that involve creative approaches to the preparation and delivery of information.

STATEMENT OF ATTAINMENT (SOA)

- This course is offered at **Accredited** and **Unaccredited** options
- The **Accredited Option** results in the *Nationally Recognised Training* qualification
 - Training and Assessment is included
 - *Nationally Recognised Training* Statement of Attainment **will be issued**
- The **Unaccredited Option** [suitable for QTMR Passenger Transport Audits] is unaccredited.
 - Training only
 - **No assessment will be performed**
 - **A workplace document ONLY** will be endorsed by the trainer
 - *Nationally Recognised Training* Statement of Attainment will **NOT** be issued



FINANCIAL INFORMATION

- **Training and Assessment** (with qualification) is **\$200** per person
- **Training ONLY** (workplace endorsement only) is **\$100** per person
- Travel expenses extra (based from Sunshine Coast)



FURTHER INFORMATION

John Duffy (Tour Coach Services):
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TOUR COACH SERVICES

TRAIN & ASSESS



- **QTMR** heavy vehicle driving instructor
- **QTMR** *Bus Operator Accreditation* Workbook Assessor
- **CILTA** Auditor
- **Transport & Logistics** trainer / assessor / mentor
- **Tourism Guiding** trainer / assessor / mentor

CONSULT



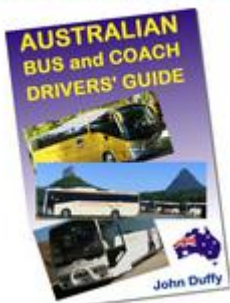
- **Industry Compliance** (eg. *Fatigue Man, COR Analysis, Emissions Analysis*)
- **OHS** (incl. *Risk Management*)
- **Road Safety** (incl. *Training Programmes*)
- **Bus and coach companies / School fleets**
- **Legal firms**
- **Educational services**
- **Research bodies**
- **Government entities (internationally)**

TOURS



- **Freelance commentary** **tour coach captain**
- Specialises in historic, cultural, agricultural and scientific tours
- Incorporates artefacts and AV features pertaining to the tours
- Interactive and unique participatory experience
- Online photo and video albums for tour passengers
- Hi-res DVDs and other merchandise

RESOURCES



- Pre-operational inspections
- Vehicle operations
- Low risk driving
- Advanced driving techniques
- Ecodriving
- Transport compliance
- Additional risk tasks
- Particular hazards
- Route navigation
- Minor mechanical repairs
- Bus industry summary
- How to get skills and qualifications
- **\$30 incl GST (\$10 P&H)**

ABOUT



The Chartered
Institute of Logistics
and Transport



Australian
DRIVER
TRAINERS
Association

